

# Council of Governors

## Quality Assurance Committee Update

Heather Smith, Chair Quality Assurance  
Committee

16<sup>th</sup> October 2024

# Our Quality Strategy 2022 - 2026



**Our Vision**  
To improve the mental, physical and social wellbeing of the people in our communities.

**Strategic aims**

- ▶ Deliver outstanding care.
- ▶ Create a great place to work.
- ▶ Ensure effective use of resources.
- ▶ Ensure our services are inclusive.

## Key Priorities:

<p><b>Develop a culture of continuous Improvement</b></p> <p>as an integral part of all that we do, ensuring a learning and just culture</p>	<p><b>Embed coproduction and lived experience methodology</b></p> <p>in service developments and redesigns to provide responsive, accessible services</p>	<p><b>Implement an evidence-based Quality Management System</b></p> <p>to coordinate and embed quality improvement, quality control, quality planning and quality assurance</p>	<p><b>Deliver a Quality Assurance Framework</b></p> <p>to assure and control evidence-based care, benchmarking nationally as good quality</p>	<p><b>Ensure sustainable high-quality outcomes</b></p> <p>for the service users of today without compromising those of tomorrow</p>
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# Quality Assurance Committee

The Quality Assurance Committee provides assurance to the Board of Directors in consultation with the other Board Committees that adequate and appropriate governance structures, processes and controls are in place throughout the Trust.

Its purpose is to oversee and ensure the effective delivery of:

- Safe care at all times
- Timely access to effective care
- Positive experience and outcomes for service users and carers
- Effective quality assurance and improvement underpins all we do

# Key items received at QAC

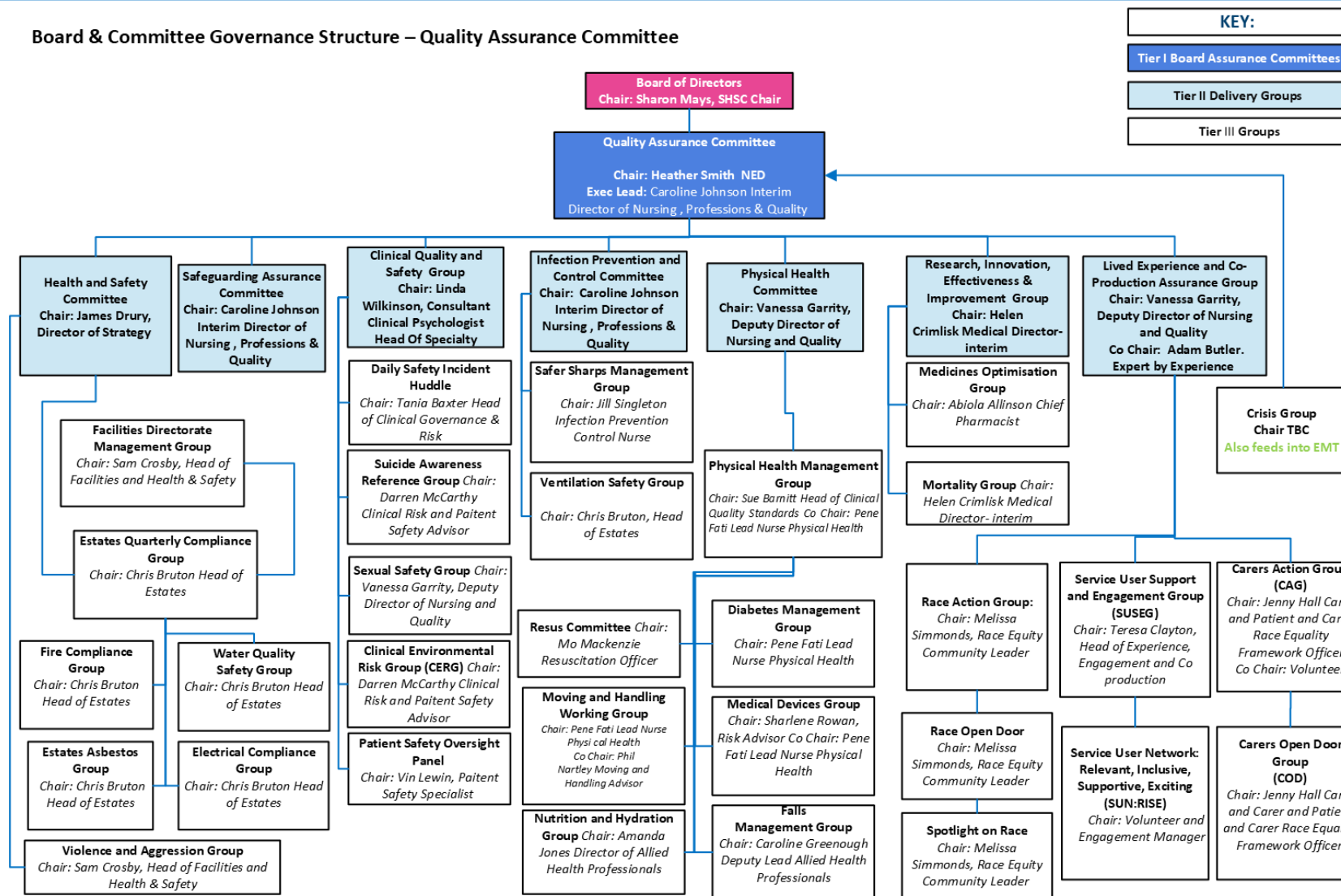
- Monthly consideration of the Integrated Performance and Quality data report and using the data and the discussion to understand the risks to quality and the areas of improvement. Recovery plans for areas of concern are considered and monitored on a regular basis.
- The Committee has focussed on key risks including the unacceptable waits for some community services and the delay in a bed being available at the point of need
- The Committee has been presented with regular reports on the Quality and Equality Impact Assessments (QEIA) process that is in place and evidence of how we understand the potential impact of our transformation and change activity.
- Transformation projects in our communities including Learning Disabilities and Autism; Community services.
- Regular reports from assurance groups:
  - Safeguarding
  - medicines safety
  - Mortality reviewing
  - Research, Innovation, effectiveness and improvement
  - Health and Safety
  - Clinical Quality and Safety including Learning Lessons, sexual safety, suicide prevention work
  - Infection Prevention and Control
  - Lived Experience and Co-Production
  - Physical Health

# Quality Assurance Committee

- This committee meets every month (with the exception of August)
- Membership:
  - **Chair:** Heather Smith, Non-Executive Director
  - **Non-Executive Directors:** Anne Dray, Olayinka Monisola Fadahunsi-Oluwole, Brendan Stone
  - **Executive Director of Nursing, Professions and Quality:** Caroline Johnson (interim Executive Lead)
  - **Executive Medical Director:** Dr Helen Crimlisk
- Attendees:
  - Director of Operations
  - Director of Corporate Governance
  - Senior Head of Service
  - One representative from each Clinical Directorate clinical leadership team
  - Service User Representative
  - Committee Administrator
  - Governor Observer

## Sheffield Health and Social Care NHS FT Corporate Governance Structure

### Board & Committee Governance Structure – Quality Assurance Committee





# Our strategic aims

# Our priorities



Sheffield Health  
and Social Care  
NHS Foundation Trust

Deliver  
outstanding care



- Deliver therapeutic environments
- Transform our community mental health and learning disability services
- Improve access to crisis care
- Improve access so people wait less and wait well
- Deliver our quality and safety objectives

Create a great  
place to work



- Live our values, improving experience and wellbeing
- Improving staff engagement and involvement

Effective use of  
resources



- Implement RIO safely and begin to bring benefits to the way we work
- Deliver our financial plan and efficiency programme by ensuring we bring best value to every pound spent.

Ensure our services  
are inclusive



- Patient and carer race equality framework
- Work in partnership to address health inequalities
- Deliver our quality objectives

Our approach  
to delivering  
our priorities

- We will ensure the care we deliver is trauma-informed, strengths-based, person-centred, and evidence-led
- We will deliver change through co-production and quality improvement approaches
- We will focus on equality, inclusion and addressing health inequalities in all we do
- We will deliver our Green Plan commitments

