

▶ **Council of Governors**

Learning Disability Programme

16th October 2024

▶ Background

Local Context:

- Director of Nursing raised concerns with the CQC regarding the quality of care at Firshill Rise Assessment and Treatment Centre (ATS) in March 2021
- CQC rated the service as inadequate following an inspection in May 2021
- Admissions to the ATS were suspended and the unit was temporarily closed
- The Programme commenced to develop a new Learning Disability Service in December 2021
- The process for formal closure of ATS concluded in April 2023.

National Context:

- The Transforming Care Programme which aimed to improve the lives of people with learning disabilities and / or autism was successfully delivered

Regional / local response to the Transforming Care Programme:

- NHS South Yorkshire Integrated Change Board (ICB) recommended a decrease in the inpatient provision and prioritised an enhanced community offer
- The programme scope changed from an inpatient offer to a community offer

▶ What has been delivered

The new clinical, staffing and delivery models have been agreed. This took longer than initially planned due to:

- Delays in agreeing to close ATS and agreeing the funding for the new service and its specification
- Models being reviewed by the NHS Clinical Senate
- Several clinical leaders within the service leaving SHSC

However whilst the above was taking place:

- The teams have joined into 1 multidisciplinary specialist learning disability service
- Arts, music, speech and language therapists and a physiotherapy assistant have been brought into the team and recruitment has commenced to other posts
- Moulster Griffin model for LD nursing care has been implemented
- The team are contributing to the delivery of the Provider Collaborative work to Stopping Over Medication Prescribing (STOMP)
- Staff consultation and organisational change activities were completed in September



▶ Service User Experience

Over the past 12 – 24 months service users have reported:

- That they largely had a good experience of care provided by the service, were likely to recommend to others and were treated with respect
- Psychology Service outcome measures show that service users experience higher satisfaction in terms of quality of life and decreased risk and distress at discharge than at assessment.
- Average wait time in 2022 was 13.5 weeks, it has fallen to an average of 9.3 weeks in 2024 for the Community Learning Disability Team.



What are the intended benefits for service users and carers?



Central point of access

Reduced handovers of care

Reduced waiting time – mobilising quickly for enhanced offer

Family & Carers groups/workshops and education

Improved clarity around point of contact within the service

Reduced transition between teams/services

A named contact throughout episode of care

Equality of access based on needs

Person centred education and support around service user needs

Goal focussed and outcome measured interventions (HonosLD, Core-LD, WHO-QoL8, HEF)



▶ Next steps

- Existing staff slotted into new roles in October, with pilot of on-call/ weekend working starting from 1st Nov 24
- Working with Urgent and Crisis Team to develop specific training which will support them in working with service users linked to communications needs, reasonable adjustments, and how mental health needs present differently in people with LD
- Recruitment to posts has started (Project manager, 2 x nurse, 1 x Psychologist, 1 x Receptionist, 1 x Business support and 1 x SLT started or confirmed) others in progress (consultant, senior nurse, fellow, clinical lead)
- Communications campaign and recruitment campaign are underway (started September 2024)
- Model summarised in Slide 7
- Presentation to Health Scrutiny Board is due in Jan 25
- The planned date to start programme closure activities is expected to be end of January 2025

▶ Summary

- 1 Integrated specialist learning disability service replacing 3 teams previously running separately.
- 2 Standard (supporting day to day living) and Enhanced pathways (high priority response requiring more intensive support, in the community, close to home, avoiding hospital admissions)
- 3 Streamlined access managed by daily central hub
- 4 The service will have bases at both Grenoside Grange and Firshill Rise.
- 5 Improved waiting times and improved contact with named person for service user, families & carers
- 6 Increased staff in every discipline and development offers to current staff
- 7 Coproduced approach with people with lived experience of using learning disability services, carers, SHSC staff and wider NHS and social care experts.
- 8 Transformation Programme planned for closure end of Jan 2025. Delays from plan to complete in Sept mainly due to Staff consultation delays, now closed.