

Council of Governors: Summary Sheet

Title of Paper: Feedback from Governor Activities

Presented By: Jayne Brown OBE, Trust chair

Action Required:

For Information	<input checked="" type="checkbox"/>	For Ratification	<input type="checkbox"/>	For a decision	<input type="checkbox"/>
For Feedback	<input type="checkbox"/>	Vote required	<input type="checkbox"/>	For Receipt	<input type="checkbox"/>

To which duty does this refer:

Holding non-executive directors individually and collectively to account for the performance of the Board	
Appointment, removal and deciding the terms of office of the Chair and non-executive directors	
Determining the remuneration of the Chair and non-executive directors	
Appointing or removing the Trust's auditor	
Approving or not the appointment of the Trust's chief executive	
Receiving the annual report and accounts and Auditor's report	
Representing the interests of members and the public	X
Approving or not increases to non-NHS income of more than 5% of total income	
Approving or not significant transactions including acquisitions, mergers, separations and dissolutions	
Jointly approving changes to the Trust's constitution with the Board	
Expressing a view on the Trust's operational (forward) plans	
Consideration on the use of income from the provision of goods and services from sources other than the NHS in England	
Monitoring the activities of the Trust to ensure that they are being conducted in a manner consistent with its terms of authorisation and the constitution	X
Monitoring the Trust's performance against its targets and strategic aims	

How does this item support the functioning of the Council of Governors?

Governors attend a number of events and sit on various committees in order to better understand the NHS landscape and to ensure that their and their members' views are heard. In addition, their involvement allows them to better understand the business of the Trust so that they can be confident that it is operating within its terms of authorisation and constitution, and in the best interests of the people it serves.

Author of Report: Governors

Designation:

Date: July 2019

Report to the Council of Governors	
(please tick if appropriate) For Information only	
(please tick if appropriate) For Action	
From:	Adam Butcher
Governor Constituency:	Service User
Feedback from:	Sheffield CCG Annual General Meeting 11 July 2019
<p>Details:</p> <p>Went to the Sheffield Clinical Commissioning Group (CCG) Annual Public Meeting on 11 July 2019 to see hear about end of year data and reports.</p> <p>There was a talk from the Chair of the CCG Dr Tim Moorhead and the Deputy Accountable Officer Brian Hughes with some highlights of the year.</p> <p>Then there was a video of the year which was a bit different and a Q&A Session and we had time to look at the market area to see what was going on over the last year</p> <p>I found it very good for service users.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc for information
Timescale for action:	n/a
Signed: A Butcher Date: 16/07/19.....	

Report to the Council of Governors	
(please tick if appropriate) For Information only	x
(please tick if appropriate) For Action	
From:	Jules Jones
Governor Constituency:	Public Governor
Feedback from:	National Governor Focus Conference, London 2019
<p>Details:</p> <p>This is a national governor conference held in London. The agenda this year included:</p> <ol style="list-style-type: none"> 1) NHS Providers strategic update presented by Chris Hopson, Chief Exec, NHS Providers. In summary: the NHS is at breaking point. 2) rallying presentation from Healthwatch England. Detailing their current areas of interest which include: <ul style="list-style-type: none"> • Primary care • Mental Health • A&E • Homeless people • Social Care and Carers 3) The Third presentation of the day concerned the WRES (Workforce Race Equality Standard), it was an insightful presentation from Yvonne Coghill and Nabib Naqvi about the damage to society and the NHS by the continuing under representation of people with a black and ethnic minority background in positions seniority or authority within the NHS, amongst other things the presentation detailed: <ul style="list-style-type: none"> • MORAL CASE: Treating everyone regardless of background with respect and fairness is the right thing to do. • THE LEGAL: The Equality Act 2010 states that all public sector bodies have a duty to promote equality and inclusion. • THE FINANCIAL CASE: Equality and inclusion saves money. • THE QUALITY CASE: Helps ensure high quality care, patient satisfaction and patient safety and the link between staff satisfaction and patient outcomes. <p>The authors compared and contrasted this disparity in representation with the founding principles of Equality as enshrined in the NHS constitution and ethos. The issue is that the percentages of BAME staff at lower pay scales does not match the proportion which should be found at higher pay scales in the NHS – why is this? Why in England are BAME staff concentrated in the lowest paid positions and few achieving Board level positions?</p> <p>The presentation was highly critical of structures within the NHS and other barriers (such as prejudice) which disadvantage some groups whilst privileging other groups. The authors of the presentation called upon Governors who were present to take positive action to help redress this balance. Part of the round table discussion and the Q&A</p>	

session looked at some of the potential solutions: such as selective shortlists for NED and executive roles.

Lastly, this was an opportunity for governors to compare notes, with a theme around 'holding to account' and 'Representing the interests of members and the public' (how do we do this?) (Are we effective?) I heard positive feedback from governors of other Trusts, but recent changes to the constitution at SHSC were not seen as positive by my governor colleagues.

Please see attached electronic copies of the presentations.

Action to be taken:	for information
Timescale for action:	n/a
Signed: J.Jones Date: 16/7/19	

Report to the Council of Governors	
(please tick if appropriate) For Information only	
(please tick if appropriate) For Action	
From:	Kate Steele
Governor Constituency:	Service User
Feedback from:	Meeting with Clive Clark
<p>Details: Implementation of Body Cams</p> <p>Following the mention of Body Cams on wards from last CoG I had a few concerns, ie</p> <p>a) How would these be a positive introduction in encouraging better relations between staff and service users</p> <p>b) Would the evidence be used in ward round meetings to show patients their behaviour, resulting in longer stays on wards or medical intervention, and</p> <p>c) I was concerned that scenarios would be captured but taken out of context.</p> <p>I spent approximately 20 minutes with Clive and he explained to me that Northamptonshire Trust have used body cams with success and that there is certain protocol for using them. They wouldn't be switched on 24/7 and only in specific circumstances. Furthermore, the service user would be informed and there is specific wording you must say. The data would be only kept for 28 days (I think) too.</p> <p>I felt encouraged and grateful for this opportunity and by doing so I was informed of certain incidents on wards that not only shocked me, but gave me insight surrounding 'why' body cams are being used.</p> <p>I would encourage more operational insight and information like this to be presented at CoG.</p> <p>Finally, although this is not an issue relating to my statutory duty of holding NEDs to account, I felt it a matter of great value in helping me to understand what front line staff are dealing with. This will help when communicating with my constituency.</p> <p>Feeling Reassured!</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc n/a
Timescale for action:	n/a
Signed: Kate Steele.....	Date: 17 July 2019

Report to the Council of Governors	
	(please tick if appropriate) For Information only x
	(please tick if appropriate) For Action
From:	Maggie Young
Governor Constituency:	Allied Health Professional (AHP) Staff Governor
Feedback from:	AHP Development Day 06/06/19
<p>Details:</p> <p>I attended the AHP Development Day (morning session). The session was well attended by AHPS from a variety of disciplines. There was a rich and varied programme (See below)</p> <p>It was very interesting to obtain an overview from Julie Edwards about the emerging role of AHPs and to hear about innovative and cutting edge work with people with dementia from Claire Jepson and about the Move More Project from Liz Fletcher and others. Table top displays presented different topics and also provided information about working with clients with a variety of difficulties e.g. autistic spectrum disorder. Overall a very valuable and informative day. If further information is required please do not hesitate to ask and I can forward handouts and attachments.</p>	
9.15am	Start, welcome and AHPs in the wider world: Julie Edwards, Director of Allied Health Professions
9.30am	The SHED Project – Claire Jepson
9.55am	Move More for Mental Health Project – Liz Fletcher
10.15am	Break and refreshments
10.45am	<p>Topic Tables and Workshop Session 1:</p> <ul style="list-style-type: none"> • How to identify and support people with Autistic Spectrum Disorder (Sharon Brooke) • Use of APPS in Clinical Practice – Nicola/Gina/Alison <p>Workshop - Boardroom</p> <ul style="list-style-type: none"> • Find Your Voice – Jacqui McKoy-Lewens <p>Workshop – Committee Room 2</p> <ul style="list-style-type: none"> • Mini Schwartz Round – Small Fish in a Big Pond: AHPs in Teams – Noelle Riggott
11.40am	<p>Topic Tables Session 2:</p> <ul style="list-style-type: none"> • Promoting the Work of AHPs in The Trust: Developing an Inclusive Culture – Richard Davies • AHPs in the future. Getting involved - Julie Edwards • Supporting Better Nutrition – Alison Bent/Libby Johnson <p>Workshop: Conference Suite</p> <ul style="list-style-type: none"> • Time To Stand and Stare – Anne Nichols
12.30pm	LUNCH
1.30pm	• AHPs in SHSC – The Way Forward – Julie Edwards and Liz Lightbown
2.00pm	Presentation on the Role of Clinical Senate – Amber Wild

2.15pm	Topic Tables Session 3: <ul style="list-style-type: none"> • AHPs in the future. Getting involved - Julie Edwards • Supporting Better Nutrition – Alison Bent/Libby Johnson Workshop - Boardroom <ul style="list-style-type: none"> • Find Your Voice – Jacqui McKoy-Lewens Workshop: Conference Suite <ul style="list-style-type: none"> • Time To Stand and Stare – Anne Nichols
2.45pm	Break and refreshments
3.15pm	Topic Tables and Workshop Session 4: <ul style="list-style-type: none"> • Promoting the Work of AHPs in The Trust: Developing an Inclusive Culture – Richard Davies • Use of APPS in Clinical Practice – Nicola/Gina/Alison Workshop - Committee Room 2 <ul style="list-style-type: none"> • Yoga – Noelle Riggott
4.00pm	Final closing remarks
Action to be taken:	Please state what is required of governors, ie provide feedback etc n/a
Timescale for action:	n/a
Signed: Maggie Young Date: 15 July 2019	

Report to the Council of Governors	
(please tick if appropriate) For Information only	✓
(please tick if appropriate) For Action	
From:	Maggie Young
Governor Constituency:	AHP Staff Governor
Feedback from:	Transitions Study Day The Step Service
<p>Details:</p> <p>I attended the Transitions Study Day held on 22/05/19 facilitated by the Short Term Educational Programme Service (STEP). STEP runs a variety of short courses. The short course on Transitions had had a significant dip in referrals</p> <p>Working within a Microsystems approach the whole Team had come together to facilitate a multi-agency day to brainstorm and vision a new syllabus for the course and to develop an approach which would meet the needs of young people. This was a very stimulating and productive day with input from Chillypep and other organisations which represent young service users.</p> <p>A big thank you to Andrea Gratton and Team for facilitating such an excellent day. If further information is required please do not hesitate to ask</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc n/a
Timescale for action:	n/a
Signed: Maggie Young..... Date: 15 July 2019	

Report to the Council of Governors	
	(please tick if appropriate) For Information only ✓
	(please tick if appropriate) For Action
From:	Sue Roe
Governor Constituency:	Carer
Feedback from:	Various
<p><u>Sheffield Parent Carer Forum (SPCF)</u> The forum celebrated its 10-year anniversary on 8th June with a picnic in the park, unfortunately, due to the weather it was held inside at The Centre in the Park. It was a wonderful event; I was based on the craft table and shared the room space with a member of staff from the Carers Centre. The group has many new members some parents have children with multiple and complex needs. The next event is the fun day which is held at Hillsborough on 26th July.</p> <p><u>Families Lobbying and Advising Sheffield (FLASH)</u> The E petition on the 4th July stood at 934 for paid carers to be paid a respectful wage. Now looking at standard of care people with learning disabilities and mental health problems receive when attending or admitted to hospital with their carers. The next meeting is early in August.</p> <p><u>Patient Forum Group Sothall and Beighton.</u> Major topic was regarding the pharmacy at the side of the surgery. Some of the pharmacy staff attended and will look into problems raised. The surgery is joining Mosbrough and Woodhouse in a research project there should be more information at the next meeting in August.</p> <p><u>CCG/PPG Network</u> Public Meeting on the 11th July at SUFC Bramall Lane 2pm to 4pm. Very interesting with a verity of tables with information of what the various groups are doing within the CCG. The network group is meeting on Thursday 16th July at The Circle 6pm to 8pm.</p> <p><u>Friends of Bents Green</u> Fashion Show went well, despite the awful weather everyone who made it had a good time. The event raised around £200. Towards new fitness equipment which is very much needed the last big event of the school year is the Fun day on the 19th July which is always popular all the young people also residential unit from Gibson House.</p> <p><u>Carers Week. 10th to 14th June</u> The Carers Centre put on their coffee morning at Central United Reform Church on the Friday morning, despite the weather there was a good attendance, met up with Dorothy Cook former public governor with the trust she still attends the Sunrise Group locally near to where she lives and sends her regards to all.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc

	N/A
Timescale for action:	N/A
Signed: Sue Roe..... Date: 15 July 2019	

Report to the Council of Governors	
(please tick if appropriate) For Information only	
(please tick if appropriate) For Action	
From:	Terry Proudfoot
Governor Constituency:	Service User
Feedback from:	Transforming Rehab Event/Conference 5 July 2019
<p>Details:</p> <p>This event was designed for other mental health trusts to hear about the work of CERT and South Yorkshire Housing Association (SYHA) Living Well, how it was implemented, how it functions and some of the benefits it has had for service users.</p> <p>The event started with an introduction from Dr. Mike Hunter discussion how and why the service was created, and this was followed by presentations from the service manager, psychiatrist and psychologist on how they work with each other and the service users.</p> <p>Staff from Forest Close gave a presentation on how they work with CERT and how the ward has changed, and SYHA presented the housing side of the work, with a short presentation by me on my journey through CERT and Living Well.</p> <p>Some current CERT service users and staff shared some of the activities they do and the benefits of CERT for them, and then there was a further presentation and a question and answer session, but unfortunately I had to leave at that point.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc N/A
Timescale for action:	N/A
Signed: Terry Proudfoot..... Date: 15 July 2019	

Report to the Council of Governors	
(please tick if appropriate) For Information only	
(please tick if appropriate) For Action	
From:	Terry Proudfoot
Governor Constituency:	Service User
Feedback from:	Trust's Quality Improvement (QI) Event 3 July 2019
<p>Details:</p> <p>The QI event started with a quick welcome and then there was Jessica Gibson's amazing performance, a combination of speech, dancing and mime which it is hard to put into words, but was utterly brilliant at getting across her mental health struggles.</p> <p>Morning workshops were next: I ran one with Ben from the Recovery Education Unit to showcase their work and model it, along with a stall during the breaks. The workshops were followed by a Microsystems film, quick, presentations and panel. There were then improvement perspectives from a young carer and from a service user. Sara, the young carer, was phenomenal, as was the short film from young carers. It wasn't an area I knew much about, and I was stunned.</p> <p>I went to the afternoon workshop on SAANS (Autism Service) microsystems journey and their collaborative approach, and the long term neurological conditions recruitment procedure involving service users. There were then presentations on co-production with staff and with stakeholders in research (service user workers), but then I had to leave so unfortunately missed the one on Care Opinion.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc N/A
Timescale for action:	N/A
Signed: Terry Proudfoot..... Date: 15 July 2019	

Report to the Council of Governors	
(please tick if appropriate) For Information only	
(please tick if appropriate) For Action	
From:	Toby Morgan
Governor Constituency:	Service User
Feedback from:	South Yorkshire & Bassetlaw ICS Consultation Event
<p>Details:</p> <p>I went along to the South Yorkshire & Bassetlaw Integrated Care System consultation event on 6 June 2019 held at The Source, Meadowhall.</p> <p>It was good meeting some other governors from within the South Yorkshire region, workers from the third sector and members of the public too, to share ideas on how health and social care could be delivered within the next few years.</p> <p>I found it quite an informative event.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc for information
Timescale for action:	n/a
Signed: Toby Morgan..... Date: 08-07-2019	

Report to the Council of Governors	
(please tick if appropriate) For Information only	
(please tick if appropriate) For Action	
From:	Toby Morgan
Governor Constituency:	Service User
Feedback from:	Quality Improvement Event
<p>Details:</p> <p>I attended this year's quality improvement event that took place on 03-07-19. The venue this time was the Mega Centre on Bernard Road.</p> <p>There was a stage performance called "Work In Progress" that was about a young woman's own journey in coping with borderline personality disorder, anxiety and depression. Her performance was comprised of both dance and and humour, along with audio sounds of peoples voices to replicate strong thoughts that people can struggle with.</p> <p>"We Are Them, They Are Us" , was a workshop I went to , which I really thought was an excellent chance to begin to gain insight into mental health from the viewpoint from professionals with lived experience.</p> <p>The other workshop I was at was about the work of Medical Education within the Trust that I co-facilitated with Ellie Willdore and Nicola Elvin. The focus was how lived experience enhances the teaching students undertake.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc for information
Timescale for action:	n/a
Signed: Toby Morgan..... Date: 08-07-2019	