

CQC Local System Review – Sheffield 2018

Introductory Briefing
January 2018



Introduction

- Care Quality Commission (CQC) Local System Review of Sheffield's health and social care systems (14 week timetable, starts w/c 29 January)
- Selection based on performance against a number of national health and social care interface measures (Sheffield performs poorly against these although there has been some recent improvement)
- It's a good opportunity to:
 - Further develop our joint working
 - Make improvements
 - Showcase good practice
- Sheffield Council will lead on planning - in full partnership with health services

What is a CQC local system review? 1

- Government has asked CQC to carry out this programme of targeted reviews of local health and social care systems
- Focus is on how services meet people's needs and how care providers work together to care for people aged 65 and older
- Includes NHS trusts, GP practices and social care providers (including commissioning)

What is a CQC local system review? 2

Key questions -

- Are older people supported to stay well and to continue to live in their home?
- What happens when someone needs more care, for example, they need to go to hospital?
- Are they supported either to return home safely, or to move somewhere new that meets their needs?

Why are CQC conducting the reviews?

- To help local areas understand
 - How well people move through the health and social care system
 - The “pressure points” on that journey
 - What is working well and what could be improved
- To offer support for areas facing the greatest challenges

Planning timetable (1)

14 week process:

Pre-Preparation (weeks 1-3, starts 29 Jan)

- Completion (jointly between health & social care) of our 'System Overview Information Request' self-assessment (submit towards end Feb)
- Provide supplementary information, e.g. questionnaire for partners about how effective local relationships are (w/c 05 Feb)
- 2 day initial site visit from CQC (w/c 12 Feb)

Planning timetable (2)

14 week process:

Preparation (weeks 4-5, starts 19 Feb)

- Submit 'System Overview Information Request' self-assessment
- Receive a 'data profile' of Sheffield from CQC
- CQC liaison with statutory bodies and others



Planning timetable (3)

5 day Site Visit – *w/c 05 March:*

- Review team to include CQC reviewers and external experts incl. people with experience of services
- They will talk to service users, front line staff, senior leaders, and other key people e.g. Health and Wellbeing Board, local authority, clinical commissioning groups and health and social care providers, VCSE sector ; review scenarios and track a sample of individual cases

Planning timetable (4)

Reporting and next steps – weeks 7-14, starts w/c 12 March (end w/c 30 Apr)

- Analysis / quality assurance period
- CQC will report back findings (good practice and where improvement is needed) (end April)
- “Local Summit” (opportunity for national partners and the local area to come together to negotiate and agree what improvement support is needed)
- Publication of report

What next?

- Organisational leads identified late Dec 2017
- Leadership planning started early January 2018
- Communications with staff and partners will be a crucial part of this
- If you have any questions at this stage, please talk to your manager