



SHSC Guest WiFi: Terms and Conditions

1. Introduction

If you'd like to use our WiFi network, be our guest. In accessing our Guest WiFi, you will be agreeing to our terms of service (detailed in this document). Please read this carefully before accessing the Guest WiFi. Please be aware, the term 'Guest WiFi' used in this document relates to both SHSC Guest and Public WiFi networks.

2. Personal Consent

The SHSC internet policy governs the use of our Guest WiFi service by all users.

It is your responsibility to ensure the appropriate use of the Sheffield Health and Social Care (SHSC) guest wireless network in accordance with the following terms:

- SHSC does not guarantee the security, confidentiality or the integrity of the user's information on the guest wireless network.
- SHSC is not responsible for the loss, misuse or theft of any information, passwords or other data transmitted by users through the guest wireless network.
- Access to the internet via the SHSC guest wireless network is monitored for inappropriate material and sites which are deemed to contain unsuitable material will be blocked.
- You will be responsible for any internet usage on your guest account and are not be allowed to divulge logon credentials to any other person in compliance with the Digital Economy Act of 2010.
- You will not take photos or make recordings of patients, visitors or staff to be uploaded onto any internet based services without the explicit permission of that person.
- The SHSC Guest Network is not to be used for commercial gain by any user or third party.
- Your access to this service is completely at the discretion of SHSC and your access to the service may be blocked, suspended or terminated at any time for any reason including, but not limited to, violation of this agreement, actions that may lead to

liability for SHSC, disruption of access to other users or networks, or violation of applicable laws or regulations.

- You agree to indemnify SHSC against any claims, demands, actions liabilities, costs or damages arising out of your use of the Service including any material that you access or make available using the Service, or violation of the agreement, including but not limited to use of the Service by you (or permitted by you) involving offensive or illegal material or activities that constitute copyright infringement. You furthermore agree to pay our reasonable legal fees and experts costs arising out from any actions or claims hereunder.
- SHSC may revise these terms at any time and without notice. It is your responsibility to review this policy for any changes.

3. User Risks

- SHSC agrees to provide web content filtering on this service but cannot guarantee that inappropriate sites may not be accessed.
- SHSC assumes no responsibility for the accuracy, timeliness, or appropriateness of materials accessed over the internet.
- The use of this service for illegal, actionable or criminal purposes or to seek access into unauthorised areas is prohibited. Infringement of copyright and software licensing agreements is prohibited.
- Under no circumstances shall SHSC be liable for any direct, indirect, incidental, special, punitive or consequential damages that result in any way from use of or inability to use the service or to access the internet or any part thereof, or user's reliance on or use of information, services or merchandise provided on or through the service, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, or transmission, or any failure of performance.
- This policy covers the use of the SHSC guest wireless network only. The Trust has no mechanism to control use of personal devices on the public 3G/4G networks and the responsibility for such use lies solely with the individual and/or their parent/guardian.

4. Inappropriate Content

Access to inappropriate content on any SHSC network is strictly prohibited. Inappropriate content includes but is not restricted to:

- Any material which might reasonably be considered to be obscene, abusive, sexist, racist or defamatory.
- Any obscene or indecent images likely to cause offence, such as pornographic or violent images.

- Any material which is designed to cause incitement, harassment including sexual or racial harassment, thereby causing annoyance, inconvenience or anxiety.
- It is also forbidden to download and store any illegal content such as unlicensed material in breach of copyright laws.

5. Stored Data and Retention

It is required for SHSC to store personal details on the wireless system. Personal details will be securely stored and will not be used for marketing purposes in line with the Data Retention Regulations act of 2009 and the Data Protection Act 1998.

- Personal details consisting of First Name, Last Name and Email Address will be securely stored.
- Personal details have a retention period of one year before being permanently deleted.
- Requests for information including personal details and internet usage are available upon request.

6. Approval

These terms and conditions were recommended for approval by Clive Clarke as Executive Director of Operations and Caldicott Guardian on 30 August 2017.