

## Council of Governors: Summary Sheet

16<sup>th</sup> July 2015

Item No 10a

**Title of Paper:** Governor Feedback

**Presented By:** Chair, Professor Alan Walker

**Action Required:**

For Information

For Ratification

For a decision

For Feedback

Vote required

For Receipt

To which duty does this refer:

Holding non-executive directors individually and collectively to account for the performance of the Board	
Appointment, removal and deciding the terms of office of the Chair and non-executive directors	
Determining the remuneration of the Chair and non-executive directors	
Appointing or removing the trust's auditor	
Approving or not the appointment of the trust's chief executive	
Receiving the annual report and accounts and auditor's report	
Representing the interests of members and the public	X
Approving or not increases to non-NHS income of more than 5% of total income	
Approving or not acquisitions, mergers, separations and dissolutions	
Jointly approving changes to the trust's constitution with the Board	
Expressing a view on the Trust's forward plans	
Consideration on the use of income from the provision of goods and services from sources other than the NHS in England	
Monitoring the activities of the Trust to ensure that they are being conducted in a manner consistent with its terms of authorisation and the constitution.	X
Monitoring the Trust's performance against its targets and strategic aims	

### How does this item support the functioning of the Council of Governors?

Governors attend a number of events and sit on various committees in order to better understand the NHS landscape and to ensure that their and their members' views are heard. In addition, their involvement allows them to better understand the business of the Trust so that they can be confident that it is operating within its terms of authorisation and constitution, and in the best interests of the people it serves.

**Author of Report:**

Sam Stoddart on behalf of various governors

**Designation of Author:**

Deputy Board Secretary

**Date:**

2<sup>nd</sup> July 2015



Report to the Council of Governors	
(please tick if appropriate) <b>For Information only</b> /	
(please tick if appropriate) <b>For Action</b>	
From:	Mrs Dorothy Cook
Governor Constituency:	Public South East
Feedback from:	Various
<p>Details: <a href="http://www.sheffieldmind.co.uk/services/social-cafes">www.sheffieldmind.co.uk/services/social-cafes</a></p> <p>I have recently made several visits to Springboard following a recommendation from a fellow governor. Someone always makes me welcome and offers refreshments. Usually I find myself listening to a man, telling me about his loneliness and how hard he works to make himself get out and about. I try to point them in the direction of local activities of which I am aware. It is a useful way to meet people and get their views. As well as the volunteers, staff from Mind are there to help and give confidential advice.</p> <p><u>Acute Care Forum 11 May 2015</u></p> <p>The topic for this meeting was Restraint in all its forms; chemical/drug, physical and seclusion [both covert and obvious though the former is never documented, so it is only hearsay].</p> <p>Kim Parker introduced the speakers and sessions.</p> <p>Peter Pratt gave the pharmacists view and highlighted some ways to improve the record keeping. Rhodri Hannan, clinical psychologist outlined his research into the effects of physical restraint and requested feedback from experience or observers. He realises this may be painful and is ready to acknowledge any preferred method, conversation, writing, pictures. He can be contacted at <a href="mailto:Rhodri.hannan@shsc.nhs.uk">Rhodri.hannan@shsc.nhs.uk</a></p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc For information
Timescale for action:	n/a
Signed: Dorothy Cook ..... Date: 16 06 15	



Report to the Council of Governors	
(please tick if appropriate) <b>For Information only</b>	
(please tick if appropriate) <b>For Action</b>	
From:	Mrs Dorothy Cook
Governor Constituency:	Public South East
Feedback from:	Mental Health Partnership Board on 14 May 2015
<p>Details: Please note, the board's minutes are now published on the Sheffield Clinical Commissioning Group's web site.</p> <p>Topics included;</p> <ol style="list-style-type: none"> <li>Two Ticks and Mindful Employer schemes were discussed and their use by employers to be encouraged. One member felt the expense could be daunting to small employers.</li> <li>Sheffield's multiagency input to South Yorkshire Crisis Care Concordat was welcomed and suggestion made that an invitation to the police be extended next time it appears on the agenda.</li> <li>MHPB Emotional Wellbeing Plan was discussed and several like-minded local schemes were mentioned, but not anything about the initiative led by Sheffield University [National Centre for Sports Exercise and Medicine] managed by Dr Rob Copeland liaising with Dr Fiona Goudie of SHSC.</li> </ol> <p>Next Meeting 9 July.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc For information
Timescale for action:	n/a
<p>Signed: Dorothy Cook ..... Date: 02.07.15.</p>	



## Report to the Council of Governors

(please tick if appropriate) <b>For Information only</b>	/
(please tick if appropriate) <b>For Action</b>	

From:	Mrs. Dorothy Cook
Governor Constituency:	Public South East
Feedback from:	Ninth Shindig Dementia support group meeting

Details:

This is a joint group run by SHSC and the Alzheimer’s Society to support both carers and patients. The meetings are three monthly and the SHSC lead is Jane McKeown. I arrived just as lunch was ending, and was made welcome then given a name sticker and we all went into an introductory meeting where Jane commented on the fact that next meeting [no. 10] marks a milestone, an excuse for a celebration perhaps. She then explained the theme that day was about caring.

Splitting into 3 groups I was invited to join the carers and we listened to their response to questions on the theme.

Some people got answers to problems they were encountering and others were able to report what had been helpful, especially the support of the charity. Everyone present made contributions and I got the impression they were all friends and supportive of each other.

Action to be taken:	Please state what is required of governors, ie provide feedback etc For information
Timescale for action:	n/a

Signed: Dorothy Cook ..... Date: 1. 07. 15

## Report to the Council of Governors

(please tick if appropriate) **For Information only**

✓

(please tick if appropriate) **For Action**

From:	Sue Roe
Governor Constituency:	Carer Governor
Feedback from:	Meetings Attended April to June 2015

### Sheffield Parent Carer Forum (SPCF)

At the end of April the Open Session training on Communication and Working Together went ahead. A small group of professionals took part. The day went very well the feed back was very good, the next one is planned for later in the year. Two of our parents did a presentation at a dental conference which took place at Fulwood House. That also was well received.

June 16<sup>th</sup> a parent and myself were invited to Sheffield Hallam University to take part in a seminar with student teachers and other professionals, giving the parents perspective on living with children/young people with learning disabilities. We gave a short presentation and took part in a question and answer session. It was a very good evening.

15<sup>th</sup> July is the Parent Carer Forums regional meeting which we hosting this time, this were all the forums are working on. We will be presenting The State of Sheffield survey.

St.Mary's Bramall Lane had a Fun Day on 27<sup>th</sup> June, and we had a stall at this event. August 21<sup>st</sup> is our Fun Day at Hillsborough Sports Arena for families of children/young people with disabilities.

Sub Groups are taking part in meetings on education, health and transport. There is a lot discussion and dissatisfaction on the new Education and Health Care Plans. It appears that some of these plans have out of date information and do not meet the needs of the children/young people especially those in transition from Post 16 to college.

### Families Lobbying and Advising Sheffield (FLASH)

We have written to Sir Andrew Cash about improving care of people with learning disabilities and mental health problems on general wards, also flagging up to alert staff that these patients will have parents or carers with them as some people have communication problems. We are waiting a reply on this.

Meeting with Cllr. Mary Lea took place in June and a discussion took place regarding the excessive time it took to sort out a budget for a lady who had been waiting fourteen months for a decision. She informed the group that the problem had been sorted out and an investigation was ongoing. The parent that brought this case up has been on the receiving end of a similar problem in the past and he wondered if lessons had been learnt.

Workshops have taken place at MENCAP Norfolk Park on Understanding the Care Act and Top Tips for Adult Social Care Assessments. These were well attended.

A new group for parents/carers of young adults with learning disabilities is taking place daytime at The Carers Centre and evenings at Norfolk Lodge. The firs one was well attended with support from Dalia.

Learning Disabilities Partnership Board.

Due to a prior engagement I was unable to attend this meeting on the 18<sup>th</sup> May 2015, the next meeting is on the 27<sup>th</sup> July.

Learning Disabilities Week in June.

The event at St. Mary's Bramall Lane on 24<sup>th</sup> June was well attended with some very interest stalls there. The SHSC stall attracted quite a few enquiries from people. Around 30 new members had signed up. It was a very enjoyable event talking to members of the public and stall holders.



## Report to the Council of Governors

Action to be taken:

Please state what is required of governors, ie provide feedback etc  
For information

Timescale for action:

n/a

Signed: Sue Roe .....

Date: 30<sup>th</sup> June 2015





Report to the Council of Governors	
(please tick if appropriate) <b>For Information only</b>	
(please tick if appropriate) <b>For Action</b>	
From:	Angela Barney
Governor Constituency:	Carers
Feedback from:	1. Attended Trust Board meeting on 3 <sup>rd</sup> June. 2. Went along to SHSC Carers' stall at the Cathedral for last hour on 9 <sup>th</sup> June. 3. Attended CQC Board session on 25 <sup>th</sup> June. 4. Attended accounts training on 30 <sup>th</sup> June.
Details: Nothing to report and no action needed.	
Action to be taken:	Please state what is required of governors, ie provide feedback etc
Timescale for action:	
Signed: Angela Barney ..... Date: 6th July 2015	

Report to the Council of Governors	
(please tick if appropriate) <b>For Information only</b>	✓
(please tick if appropriate) <b>For Action</b>	
From:	Dr Debjani Chatterjee
Governor Constituency:	Service User
Feedback from:	‘Myths or Reality’ Respect campaign event at SADACCA, 2.07.15
<p>Details:</p> <p>This interesting event was organised by MAAT Probe Group, SACMHA, at SADACCA. The group are service users and carers. It started half an hour late, but was well worth attending.</p> <p>MAAT’s Treasurer Stephen Sanderson gave an introduction, a member called Robyn sketched the history of the Respect campaign, and other members called Paul and Pam spoke of their personal experience. The latter mentioned that there had been ‘problems with the Trust in the past, but these are now being resolved’. The group showed a good documentary that they had made about the difficult and discriminatory experiences that African Caribbean people with mental health problems undergo. It particularly criticised the use of the prone position in restraining patients and welcomed the fact that, mainly due to their campaign, this practice has been replaced in Sheffield by ‘Respect’ since about two years ago. The documentary was followed by a questions and answers session. The event ended with MAAT Probe Group members entertaining us with songs and music. I enjoyed Bob Marley’s ‘One Love’, the group’s adaptation of ‘There Will be Mountains – Can’t Give Up Now’ and a song they wrote: ‘Looking Forward, Not Behind’.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc N.A.
Timescale for action:	N.A.
Signed:	<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="text-align: center;"><i>Debjani Chatterjee</i></div> <div>Date: 07.07.15</div> </div>

Report to the Council of Governors	
(please tick if appropriate) <b>For Information only</b>	
(please tick if appropriate) <b>For Action</b>	
From:	Dr Debjani Chatterjee
Governor Constituency:	Service User
Feedback from:	Psychological Therapies Governance Committee (PTGC) at Tudor Building, 17.06.15
<p>Details:</p> <p>I had attended the previous PTGC meeting on 18<sup>th</sup> March as an observer. On that occasion there were four governors present: John Kay, Rosemary DeVille, Joan Davies and myself; except for John who was already a member, we new governors had been told that we should observe one meeting and should also then decide which of the committee's work-streams we would like to join.</p> <p>But the Chair, Gwyneth De Lacey, recently invited me to join the PTGC. John Kay and I both attended on 17<sup>th</sup> June. As far as the three work-streams were concerned, I said that I should join whichever was most in need of a service user governor member. I understand that two work-streams already have service users, so the Chair suggested I join work-stream iii which is on 'Reducing waiting times for psychological therapies'. I await a date or dates for the work-stream to meet.</p> <p>At the PTGC meeting, there were presentations on: 'Update on National IAPT SMI Pilots' and 'Implications for Psychological Practitioners of the Adult Autism Strategy and NICE Guidelines for Adults with Autism'. I learnt that training is offered on spotting/assessing autism. There was a verbal progress report on the work-stream 'Audit of service user involvement, including service user feedback/ experiences in relation to psychological therapies'.</p> <p>We also received a verbal report on 'All party parliamentary group on Arts, Health and Wellbeing – update on the meeting with NICE and the evidence base'. PTGC members, including myself, were disturbed to hear that the Trust are going to cut about half the posts of Art Psychotherapists working in the community. After the meeting, I decided to raise a governor's question about it.</p>	
Action to be taken:	Please state what is required of governors, ie provide feedback etc I have asked pertinent governor's questions and await a response.
Timescale for action:	The July board meeting?
Signed:	<div style="display: flex; justify-content: space-between;"> <div><i>Debjani Chatterjee</i></div> <div>Date: 07.07.15</div> </div>