

Council of Governors: Summary Sheet

Title of Paper: Governor Feedback

Presented By: Sue Rogers MBE, Vice Chair

Action Required:

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|---|---|---|
| <input checked="" type="checkbox"/> For Information | <input type="checkbox"/> For Ratification | <input type="checkbox"/> For a decision |
| <input checked="" type="checkbox"/> For Feedback | <input type="checkbox"/> Vote required | <input type="checkbox"/> For Receipt |

To which duty does this refer:

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| Holding non-executive directors individually and collectively to account for the performance of the Board | |
| Appointment, removal and deciding the terms of office of the Chair and non-executive directors | |
| Determining the remuneration of the Chair and non-executive directors | |
| Appointing or removing the trust's auditor | |
| Approving or not the appointment of the trust's chief executive | |
| Receiving the annual report and accounts and auditor's report | |
| Representing the interests of members and the public | X |
| Approving or not increases to non-NHS income of more than 5% of total income | |
| Approving or not acquisitions, mergers, separations and dissolutions | |
| Jointly approving changes to the trust's constitution with the Board | |
| Expressing a view on the Trust's forward plans | |
| Consideration on the use of income from the provision of goods and services from sources other than the NHS in England | |
| Monitoring the activities of the Trust to ensure that they are being conducted in a manner consistent with its terms of authorisation and the constitution. | X |
| Monitoring the Trust's performance against its targets and strategic aims | |

How does this item support the functioning of the Council of Governors?

Governors attend a number of events and sit on various committees in order to better understand the NHS landscape and to ensure that their and their members' views are heard. In addition, their involvement allows them to better understand the business of the Trust so that they can be confident that it is operating within its terms of authorisation and constitution, and in the best interests of the people it serves.

Author of Report: Faye Mellors on behalf of Governors

Designation of Author: Governor and Membership Officer

Date:

April 2017

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| Report to the Council of Governors | |
| (please tick if appropriate) For Information only | |
| (please tick if appropriate) For Action | |
| From: | Terry Proudfoot |
| Governor Constituency: | Service User |
| Feedback from: | Healthwatch VCF Health & Social Care Forum 16/03/2017 |
| <p>Details:</p> <p>The theme of the forum was “Tell Theresa” [May] – what needs to be done to improve mental health in Sheffield? First the chair asked the four representatives on the panel to detail in 5 minutes each what their thought were. The lady from MIND brought up the issues of face down restraints on women and girls, student suicide levels doubling in 10 years, Workplace Wellbeing and the disadvantages people with mental health issues face in the job market. The lady from SHSC cited the disparity between % disease burden and funding mental Vs physical health, mental health stigma even amongst MPs/in the cabinet, public perspective that people with mental health issues are more likely to be violent (when they are actually more likely to be victims), and the need for active support to get people back into employment. The Young Healthwatch representative mentioned untrained children supporting friends with mental health issues and the need for a peer support network, the increased incidence of mental health issues in children with a parent having a mental health issue, and the problem of children wishing to access mental health support but busy GPs not believing them or forgetting to refer them. The lady from Recovery Enterprises mentioned that since mental and physical health are linked, support needs to be provided both ways rather than focusing on each individually, that poverty needs to be eliminated, wellbeing needs to be promoted in schools and that safe places need to be provided to exercise and connect. The forum members then had the opportunity to raise points they would like to “Tell Teresa” in the area of health and social care, and the panel gave their comments. We then divided into four smaller groups each guided by a different panel member, and each group came up with three things they wanted to “Tell Theresa”. These were then written up on a flipchart and everyone voted on which three of these twelve were to be put in a letter to Theresa May, to be written by Healthwatch.</p> | |
| Action to be taken: | |
| Timescale for action: | |
| Signed: Terry Proudfoot Date: 30/03/2017 | |

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| Report to the Council of Governors | |
| (please tick if appropriate) For Information only | |
| (please tick if appropriate) For Action | |
| From: | Terry Proudfoot |
| Governor Constituency: | Service User |
| Feedback from: | Various |
| <p>Details:</p> <p>09/02/2017 Sunrays at Argyll House</p> <p>The bulk of the meeting was spent discussing what we felt should be included in a leaflet to give to new Community Mental Health Service Users. Some useful ideas came up.</p> <p>09/03/2017 Sunrays at Argyll House</p> <p>We looked at the leaflet that had been drafted as per what we discussed at the previous meeting and suggested additions or amendments.</p> <p>29/03/2017 Mental Health Service Improvement Forum</p> <p>There was a presentation by Sheffield MIND regarding the services that they provide (e.g. counseling) and a Mental Health Commissioning Update by a Commissioning Officer from Sheffield City Council, each of which had the opportunity for questions. The Wellbeing Festival, Suicide Prevention Day and World Mental Health Day were also mentioned.</p> | |
| Action to be taken: | |
| Timescale for action: | |
| <p>Signed: Terry Proudfoot..... Date: 29/03/2017</p> | |

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| Report to the Council of Governors | |
| (please tick if appropriate) For Information only | |
| (please tick if appropriate) For Action | |
| From: | Terry Proudfoot |
| Governor Constituency: | Service User |
| Feedback from: | Shaping Sheffield 09/03/2017 |
| <p>Details:</p> <p>This event was subtitled ‘Sharing Spaces’; people chose one of seven key topics and attended a discussion on how we could work together to improve that area, discussing answers to several questions. The key topics were:</p> <ul style="list-style-type: none"> - Skills Sharing - Community Crowdsourcing - Children - Older People - Food Revolution - Move More - Transition <p>I attended ‘Transition’. There was discussion about the transition from children’s to adult services and about the transition between services, and ways in which this could be improved. We also mentioned vulnerable groups who have little or no voice such as the homeless and asylum seekers.</p> | |
| Action to be taken: | |
| Timescale for action: | |
| <p>Signed: Terry Proudfoot..... Date: 11/03/2017</p> | |

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| Report to the Council of Governors | |
| (please tick if appropriate) For Information only | |
| (please tick if appropriate) For Action | |
| From: | Terry Proudfoot |
| Governor Constituency: | Service User |
| Feedback from: | Sheffield Mental Health Guide: Co-Production Workshop 12/04/2017 |
| <p>Details:</p> <p>The Mental Health Guide is being overhauled by Sheffield Flourish. We began with an icebreaker and then each table of four worked with one person to see how they would access the guide and what layout and information they would need. We wrote ideas for improving the guide (from the personal and general) on post-it notes. We then swapped round and did the same with a different person. At the end the post-it notes went on the wall: we were meant to put stars on the ideas we liked the most but came to the conclusion that all the ideas were good and all should be considered. Sheffield Flourish is setting up a steering group to work on the Guide and have application forms available for this – the deadline is 25th April.</p> | |
| Action to be taken: | |
| Timescale for action: | |
| Signed: Terry Proudfoot..... Date: 13/04/2017 | |

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| Report to the Council of Governors | |
| (please tick if appropriate) For Information only | |
| (please tick if appropriate) For Action | |
| From: | Terry Proudfoot |
| Governor Constituency: | Service User |
| Feedback from: | Healthwatch: STP Information Event 27/03/2017 |
| <p>Details:</p> <p>The meeting began with introductions and people's reasons for attending (Councillor, former/current NHS worker and HSC user/carer were the main ones). Contact details were taken of people interested in being involved longer term.</p> <p>The presentation began with a short film followed by a powerpoint presentation, discussing the general proposals of the STP and its focus. The Perfect Patient Pathway (use of technology to help with management/control of longer term conditions) was also mentioned.</p> <p>After this there was a discussion about people's views of what needs to go into the Healthwatch report that will ultimately go to the CCG. I found the discussion and points people raised valuable and informative (and for the benefit of anyone who, like me, didn't realise the Shaping Sheffield Plan is part of the STP).</p> | |
| Action to be taken: | |
| Timescale for action: | |
| Signed: Terry Proudfoot..... Date: 29/03/2017 | |

| Report to the Council of Governors | |
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| (please tick if appropriate) For Information only | |
| (please tick if appropriate) For Action | |
| From: | Adam Butcher |
| Governor Constituency: | Service User |
| Feedback from: | Sheffield Hallam University Meeting – LD Parenting project |
| <p>Details:</p> <p>I was at a meeting with Susan Wakefield and colleagues from the Department of Nursing and Midwifery at Sheffield Hallam University and we are looking to do some research into People with LD and Parenting.</p> <p>The meeting went well and we are looking at a small set of data. The data we are looking at is 0 to 1 years of age to test the water to see if it looks good before moving on.</p> <p>I will talk to members of the case register to see what data we have for the project.</p> <p>I will also update members of the council of governors of the work of the project.</p> | |
| Action to be taken: | |
| Timescale for action: | |
| Signed: A Butcher Date: 4/21/2017 | |



| Report to the Council of Governors | |
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| (please tick if appropriate) For Information only | <input checked="" type="checkbox"/> |
| (please tick if appropriate) For Action | <input type="checkbox"/> |
| From: | Adam Butcher |
| Governor Constituency: | Service User |
| Feedback from: | PLACE Visit to Forest Lodge |
| <p>Details:</p> <p>I went to a PLACE visit to Forest Lodge with a fellow Trust Governor Billie Critchlow to look around and see what we think.</p> <p>I did one part of the unit and Billie did the other part. I was very happy at the end of the visit to the unit and I also did the outside of the unit and there was not one fag end on the floor outside.</p> <p>The following day Billie, accompanied by fellow governor Joan Toy as well as Julie Toy, accompanied staff members on a place assessment of the Michael Carlisle Centre. Dovedale, Stange and Burbage wards were subject to inspection as well as several day and outpatient facilities. It was an informative visit, raising our awareness of the very hard work put in by all staff members on the wards to maintain high standards of care in physical environment. Our thanks go to all the ward staff who supported the teams during a rigorous inspection.</p> | |
| Action to be taken: | |
| Timescale for action: | |
| <p>Signed: A.Butcher..... Date: April 2017</p> | |



| Report to the Council of Governors | |
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| (please tick if appropriate) For Information only | <input checked="" type="checkbox"/> |
| (please tick if appropriate) For Action | <input type="checkbox"/> |
| From: | Adam Butcher |
| Governor Constituency: | Service User |
| Feedback from: | Adult Safeguarding City Wide Best Practice Group and Adult Customer Forum |
| <p>Details:</p> <p>The meeting looked at the Terms of Reference for the group, making safeguarding personal, the business plan for 2016/17 and Review of South Yorkshire Procedures for Task & Finish Groups</p> <p>As a member of the group from the Adult Safeguarding Customer forum I go and make sure we have a say. The group is a sub group of the main operations board of the wider Sheffield Adult Safeguarding Partnership Board which Sheffield Health and Social Care NHSFT is a member of.</p> <p>We also had a look at a draft Adult Safeguarding Customer Booklet for service users and clients of Adult Social care services.</p> <p>We also look at the draft bill from the Law Commission on MCA and DoLS (Deprivation of Liberty Safeguards).</p> | |
| Action to be taken: | |
| Timescale for action: | |
| Signed: A Butcher Date: 4/21/2017 | |



| Report to the Council of Governors | |
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| (please tick if appropriate) For Information only | ✓ |
| (please tick if appropriate) For Action | |
| From: | Adam Butcher |
| Governor Constituency: | Service User |
| Feedback from: | Rainbow Group Firshill Rise ATS |
| <p>Details:</p> <p>I went to a meeting of the Rainbow group which is a service user group at Firshill Rise Assessment and Treatment Service (ATS) which is a 8 bedded unit with two flats. I was very happy to see the service users talking to the staff in the meeting. The meeting was chaired by the ward manager Zaid Magoo.</p> <p>They went through the notes from the last time the group met.</p> <p>I was there to talk to the group about my role as a trust governor. I think it went well from a governor point a view and I will be going back to the unit once a month.</p> | |
| Action to be taken: | |
| Timescale for action: | |
| Signed: A Butcher Date: 4/21/2017 | |